## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Baptista, Myrna (ARCH)                     | CHAPTER 100.1                             |
|---|---|
| Address:<br>28-2845 Makahana Street, Pepeekeo, Hawaii 96783 | Inspection Date: January 6, 2021 – Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion    |
|--|--|---------------|
| §11-100.1-8 Primary care giver qualifications. (a)(10) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:  Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;  FINDINGS Primary care giver (PCG) continuing education training certificates read "12/12/16."  Please submit six (6) hours of continuing education to be counted towards your 2021 annual inspection year with your plan of correction (POC).  This is a repeat deficiency from your 2020 annual inspection year. | PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Went in person to see who provided the In-Service training certifical to correct it. Training was done 12-12-20. Copy Enclosed. | Date  1-16-21 |
|  |  |               |

| <br>RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-8 Primary care giver qualifications. (a)(10) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:  Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;  FINDINGS Primary care giver (PCG) continuing education training certificates read "12/12/16."  Please submit six (6) hours of continuing education to be counted towards your 2021 annual inspection year with your plan of correction (POC).  This is a repeat deficiency from your 2020 annual inspection year. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the fature, I will check sverify confally so-that if errors occur it can be corrected at the same time. | 1-16-21            |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  | PART 1  |                    |
| FINDINGS Resident #1 – admission medication orders dated 03/02/20 read, "Escitalopram Oxalate (Lexapro) 10 mg oral daily – Increase Lexapro to 20 mg." However, March – July 2020 medication record read, "Escitalopram 10 mg 1 tab qd." |   |                    |
|  | Correcting the deficiency after-the-fact is not                             |                    |
|  | practical/appropriate. For this deficiency, only a future plan is required. |                    |
|  |   |                    |
|  |   |                    |
|  |   |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion |
|--|--|------------|
| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered   | PART 2   | Date       |
| by a physician or APRN.  FINDINGS  Resident #1 — admission medication orders dated 03/02/20 read, "Escitalopram Oxalate (Lexapro) 10 mg oral daily — Increase Lexapro to 20 mg." However, March — July 2020 medication record read, "Escitalopram 10 mg 1 tab qd." | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will record medications immediately to medication record sheet for any changes ordered by physician. So that I will not forget. I will also Check, medication label, make sure it has the same order as ordered by physician.  I will also draw lines not to the old medication on the monthly medication sheet record and write Discontinue, STOP" on the last day and time medication is given for any changes. Then write START - month-date-year on new orders on the next lime of medication record sheet.  I will make sure new orders is written correctly and to Start the day it was ordered. | 10/8/2021  |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| §11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #1 – admitted on 03/02/20 – admission assessment completed on 03/05/20. | PART 1  | Date               |
|   | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| \$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #1 — admitted on 03/02/20 — admission assessment completed on 03/05/20. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  [made copies and prepared Arch Admission checklist needed for admission. Stapled together so that it will be ready to complete documents during admission. I will also review, double check to cuments it all signed and dated the same day of admission. | 10 8/2021          |
|  |  |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #1 – admitted on 03/02/20 – two (2) step tuberculosis (TB) skin test completed on December 23, 2020. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS  Resident #1 – admitted on 03/02/20 – two (2) step tuberculosis (TB) skin test completed on December 23, 2020. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will provide ARCH Checklist required documents to referring agencies for ARCH placement. I will review with the referring agency that these required documents is Completed before admission. I will constantly communicate with them, make Sure all necessary required documents must be completed for Edmission. | 10   11   2021     |

|  | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|---|--------------------|
| The recent translation of the recent transla | le licensee or primary care giver shall maintain individual cords for each resident. On admission, readmission, or insfer of a resident there shall be made available by the censee or primary care giver for the department's review: report of a recent medical examination and current agnosis taken within the preceding twelve months and port of an examination for tuberculosis. The examination report uberculosis shall follow current departmental policies; in the examination of the examination of the examination of the examination of tuberculosis.  INDINGS  Exident #1 - admitted on 03/02/20 - physical examination impleted on December 11, 2020. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
|---|--|--------------------|
| \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS  Resident #1 – admitted on 03/02/20 – physical examination completed on December 11, 2020. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will provide complete ARCH checklist for admission to referring agencies. I will review all required documents if all completed before admission. I will communicate with them that these documents are important and required documents for lare home placement. | 10/11/2021         |

| <br>RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| \$11-100.1-17 Records and reports. (a)(8) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A current inventory of money and valuables.  FINDINGS Resident #1 – admitted 03/02/20 – no belongings/possessions list. | DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Current inventory of money and valuables has been corrected. Bulongings   possession lists has been documented filed in the residents filder. | 1-16-21            |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
|---|--|--------------------|
| §11-100.1-17 Records and reports. (a)(8) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A current inventory of money and valuables.  FINDINGS Resident #1 – admitted 03/02/20 – no belongings/possessions list. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I prepared ARCH checklist forms to be completed on admission day. Stapled together and medi several copies, labeled it with highlighted hiles. I will review all documents if all disposition of valuables is completed during admission day. | [0] u/2021         |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| §11-100.1-19 Resident accounts. (a)  The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. | PART 1  | Date               |
| FINDINGS Resident #1 – admitted 03/02/20 – financial statement signed on 03/05/20.  |   |                    |
|   | Correcting the deficiency   |                    |
|   | after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |
|   | <del>-</del>  |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS Resident #1 – admitted 03/02/20 – financial statement signed on 03/05/20. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I prepared Arch Checklish required for admission. Shapled together, highlighted with post notes to be completed on admission day. I will double check, review resident financial statement of its completed, dated and signed on admission day. | [0 11/2021         |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out;  FINDINGS Resident #1 - admitted on 03/02/20 - general operational policy signed 03/05/20. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out;  FINDINGS Resident #1 – admitted on 03/02/20 – general operational policy signed 03/05/20. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I prepared all the Arch checklist forms required for admission. I labored and highlighted with post completed notes to be signed an admission day, I will review and make sum is dated and signed an admission day. I also made several topics, plaud if in one polder for admission so that I will not miss necessary paperworks. | 14/2021            |

| Licensee's/Administrator's Signature: | Myrna Baptist  |
|---------------------------------------|----------------|
| Print Name:                           | MYRNA BAPTISTA |
| Date:                                 | 3-13-21        |

| Licensee's/Administrator's Signature: | Myma  | Septist  |  | <del></del> - |
|---------------------------------------|-------|----------|--|---------------|
| Print Name:                           | Myrna | Baptista |  |               |
| Date: 10 - 18 - 2021                  |       |          |  |               |